

Cloud Hosting

ERP Cloud Hosting for OSAS Products:

- » Traverse Global
- » ProcessPro Global
- » Global Service
- » Traverse v11
- » Traverse Flex-Pack



From Aptean

Hands-free and worry-free

The “Cloud” is about eliminating barriers and helping you concentrate on the important things your business needs to succeed.

Microsoft Cloud Hosting from OSAS is the no-worries way to host your OSAS software while spending less money on IT overhead.

Simplified maintenance, updates, security, and deployment

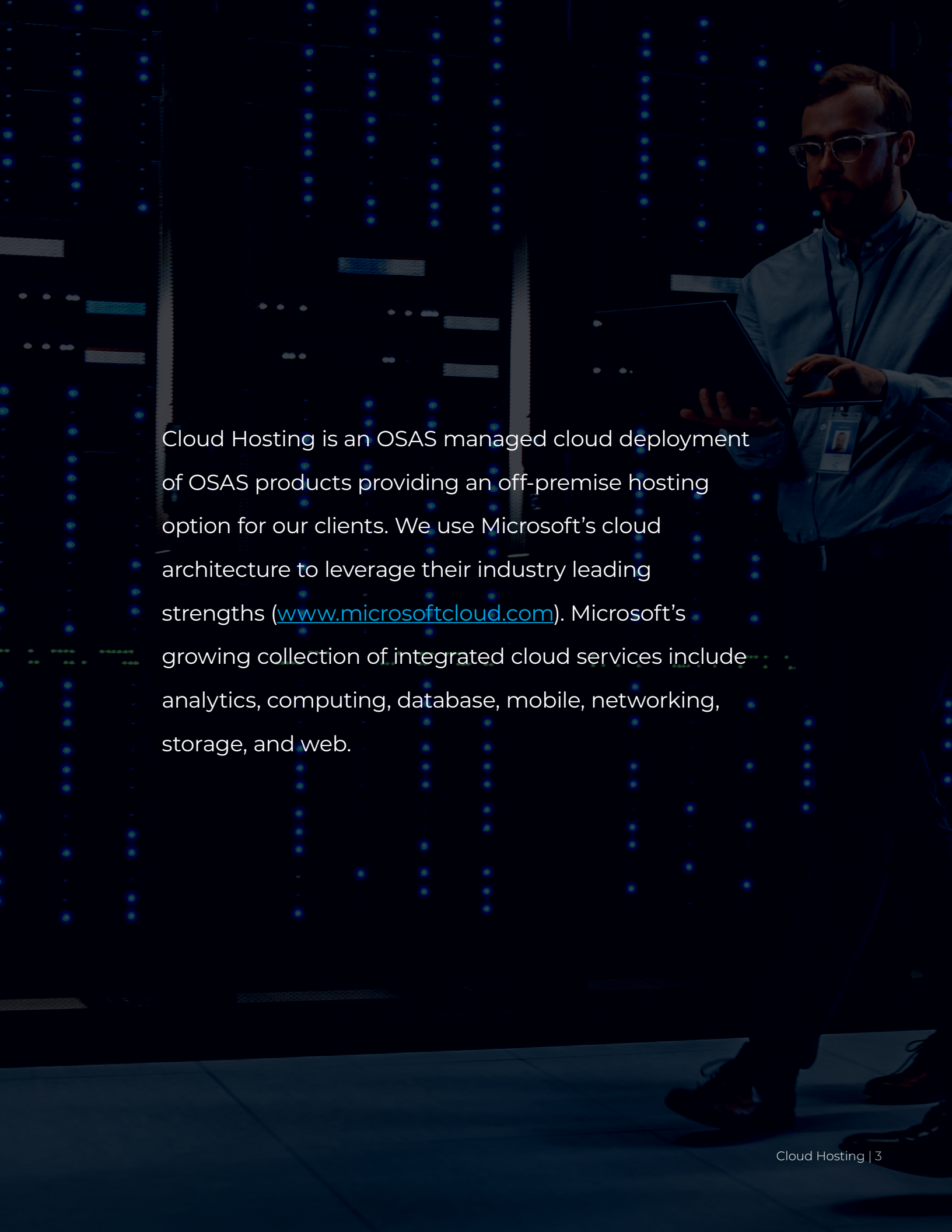
An easy-to-budget fixed monthly price includes our Microsoft Cloud Hosting Service with Azure cloud server space for your OSAS software, coupled with our managed IT support.

Lower your up-front and ongoing IT costs while gaining the peace of mind of knowing that you have a Traverse certified IT team managing and maintaining your cloud servers and backups.

Rolling out OSAS software to your employees has never been easier. Experience unsurpassed productivity when your employees can use your OSAS software from anywhere, anytime to get their job done. OSAS Cloud eliminates connectivity concerns caused by multiple company locations or occasional work-at-home days.

Major Advantages with OSAS Cloud Hosting

- Shorter time to implement
- No risk of incompatibility or incorrectly configured server hardware
- Stable, scalable, and secure Microsoft Cloud (Azure) hosting
- Better sleep at night – let someone else worry about backups, updates, and security
- No added cost for Microsoft Server licenses, including SQL Server
- Build update installation included

A man with a beard and glasses, wearing a blue button-down shirt and a lanyard with an ID badge, is standing in a server room. He is holding a laptop and looking at the screen. The background is filled with rows of server racks, each with many blue indicator lights. The lighting is dim, with the primary light source being the server lights.

Cloud Hosting is an OSAS managed cloud deployment of OSAS products providing an off-premise hosting option for our clients. We use Microsoft's cloud architecture to leverage their industry leading strengths (www.microsoftcloud.com). Microsoft's growing collection of integrated cloud services include analytics, computing, database, mobile, networking, storage, and web.

What's included in the monthly Cloud Hosting fee:

- Access to your OSAS product client running in Microsoft Data Centers located in the Continental US (DOD Level 2 certified).
- Secured connections via 2048 bit encryption (via RemoteApp).
- SQL Server and Windows Server licenses included – no need to purchase or upgrade your own expensive server licenses.
- Nightly database backups to Microsoft cloud storage included.
- Approved modifications installed by OSAS Cloud IT team.
- Build updates are installed on average once per quarter.
- Cloud servers are kept up-to-date with all Microsoft updates and service packs, via a scheduled update cycle.
- Access to our cloud support team for:
 - [Connection or login issues](#)
 - [Printing issues](#)
 - [Install a new print driver on cloud server](#)
 - [Set up a new employee login, reset a password, or disable a login.](#)
- Microsoft 365 Apps for Cloud (optional) – Microsoft Word, Excel, and Outlook installed to your OSAS product cloud server, as well as available from the office365 website and optionally installed on your PC.



Backing up Your Data

We setup and manage a nightly backup job for you. It backs up your OSAS products SQL databases each night, and our standard is to retain for one week. If you need to restore a database, or do a special manual backup, you just call or email us and we handle that for you.

Data Backup Location and Access

The data is backed up in Microsoft Storage in the MS Data Center. Our IT Services Team manages that for you, and any time you need a restore, or a copy of a backup for any reason, we will provide that as part of the Cloud service agreement.

Options for Additional or Enhanced Backups

We offer an Enhanced Backup Plan option: For those sites that would like backup retention beyond seven days, or more frequent backup points, we have an option available you can add to your hosting agreement:

- You specify the frequency you would like the backup to occur.
- The backups are geo-redundant, they are replicated and stored in two different Microsoft Data Centers in different regions of the US.
- You specify the retention period in terms of number of days, or can add weekly or monthly backups retained as long as you want.
- Contact us to calculate the required storage for the backup frequency and retention you would like and provide a customized quote.



Microsoft Licensing

OSAS includes the necessary Microsoft Server, Microsoft SQL Server, and Microsoft RDS Remote Desktop licenses as part of hosting service, installed on the hosted VM servers. If you selected the Microsoft 365 Apps for Enterprise or Office 365 Enterprise optional licenses in this hosting order, those are also included.

Using Existing Office 365/Microsoft 365 License

We can utilize existing Office 365 subscriptions but ONLY if they are one of these: Microsoft 365 Apps for Enterprise (formerly Office 365 ProPlus), Office 365 Enterprise E3 or E5. There will be a nominal setup to install and configure the license.

Hardware Requirements of the Optional VPN Tunnel (gateway) Connection

Your router / firewall must support IKEv2 with Microsoft's approved Route Based protocols listed in this article (we can assist you in confirming you have a compatible device): docs.microsoft.com/en-us/azure/vpn-gateway/vpn-gateway-about-vpn-devices

Number of Companies that can be Created

The standard license agreement limitations of the OSAS product apply.

Connecting my OSAS product in the cloud to my network attached printers

Connecting your OSAS product to your network printers via the cloud provides improved printing speed and flexibility. However, the VPN Tunnel option must be in place on the cloud hosting agreement. This can be added later if desired via an amendment.

Without this option, the OSAS product uses redirected printing to the current default windows printer of your PC via a print preview window. You can override and select other printers available from your PC.

Maintenance plan for Cloud Hosting

A maintenance plan is required in order to be have a cloud hosted environment with OSAS.

With OSAS Cloud Hosting, there's nothing standing between you and your productivity

We know that your priorities are your job and your business, not maintaining or managing servers. Let us handle your daily and monthly server tasks while giving you more time to focus on what's important. Instead of keeping your software on-premises, OSAS Cloud Hosting eliminates time spent maintaining servers, updating software, and keeping your server secure. Contact your software provider for more details, or visit www.osas.com.



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